

# Lake of the Woods Mutual

## March 2022 Newsletter

### LETTER OF INTENT

It is that time of year to see if any Shareholder (a property owner within the subdivision) who would like to place their name on the ballot for the annual board of director's election on April 23, 2022, which will take place at 6:00 pm Via Zoom and at our office located at 3534 Mt. Pinos Way, Frazier Park, Ca 93225. **Please note the election date has changed.** If you are interested your account must be in good standing. This **unpaid volunteer** position requires you to complete the AB54/AB240 course, attend one or more Board meetings per month in person or via zoom and help make decisions for the future of our company. Interested shareholders can fill out and send in this letter of intent to Lake of the Woods Mutual Water Company, PO Box 112, Frazier Park CA 93225 postmarked before March 18, 2022 in order to be included on the ballot.

Please include your:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
Address: \_\_\_\_\_ Lot # \_\_\_\_\_  
Date: \_\_\_\_\_ Email: \_\_\_\_\_

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We would like to invite you to our board meetings for any questions you have, via [zoom.com](https://zoom.com), March 3 at 6 pm and April 7, 2022 **ID# 817 5705 6752 Password: 566959 Phone #669-900-9128** or in person at our office 3534 Mt. Pinos Way.

#### Check's Must read

#### Lake of the Woods Mutual Water Co INC.

The bank has requested that if you write checks, money orders or pay through your bank billing app please make sure that you have our full company name on. It should read Lake of the Woods Mutual Water Co INC.

#### **Shut off Valves and Water Pressure Regulators**

As you know Lake of the Woods has always recommended your own shut off valve and a pressure regulator on your side of the property. With the upcoming line replacements, we recommend this more than ever. Our lines will be upgraded to bigger sizes and many leaks will be fixed that have reduced the pressure along the lines. Please take the time now to install these while you still have time.

**"Shut off Valves"**. All homes built in the Lake of the Woods service area are required to have a pressure regulator and shut off valve installed for the resident's use on their property. This is done at the owner's expense with your own plumber. Please mark your shut off valve in case there is a broken waterline in your home. **The valve at the meter is the water company's valve and is not to be operated, except by water company personnel.** If you or your plumber want to install a shut off valve, set up an appointment with our distribution officer Monday to Friday during regular business hours. The normal shutoff/turn on fees will be waived.

#### **2020 Treasury Report**

**Our 2020 Treasury Report is now available on our website at**

<https://www.lakeofthewoodswater.com/>.

**If you would like a copy please pick one up at the office or call and we can have one mail to you.**

# Lake of the Woods Mutual

## General info

### Water quality

We are now and have been in compliance with the SWRCB for water **quality since 2020**. This means that the Fluoride compliance was corrected in January 2020 and the Nitrate compliance was corrected October 2020.

### Water quantity

We are still in a water quantity violation. This means we are unable to show we can produce the same amount of water that we had in 2013, when our high producing well went dry. This is why we have a "no outside watering" policy in effect. It is the primary reason why we are annexing with Frazier Park Public Utility District and why we have been able to qualify for grants to fix our leaking lines.

### Employee/Directors

You have two (2) part time employees and one (1) full time employee working for the company, An Office Manager, Assistant Office Manager and our full-time Distribution Operator. You have five (5) Directors on the Board of Directors who are **unpaid** volunteers that are required to keep their accounts in good standings and complete AB54/AB240, State required training on the fiduciary duties of directors, conflicts of interest and financial issues. Both the directors and employees spend long hours doing research, prepping for and attending meetings with engineers, State officials, Self Help Enterprises, attorneys and others. Without the board of director's approval or decisions on behalf of your community, nothing could get done.

### Your Water Company System

Lake of the Woods Mutual Water Company has five (5) Wells, three (3) water tanks, a blending station, and thousands of feet of pipeline in order to provide water to our qualified shareholders. All water has to be chlorinated, sampled and monitored. To help do this we have a full-time operator who is required to have his D-2 Distribution operators certificate and T-2 Treatment operators certificate, per state requirements.

We have received a 3.5-million-dollar Grant to replace old pipe lines and a 5-million-dollar Grant to replace more pipelines and infrastructure. This is a lot of money but it doesn't cover all the needed upgrades to our infrastructure. This grant money cannot be used to pay for the day to day expenses of the company.

Your monthly payments are what keeps the company going. We have 400 customers. Monthly there are 26 to 30 accounts that are inactive, meaning they are shut off and not being charged. Any given month we have approximately \$27,000 in outstanding accounts because customers haven't paid their bill. Our staff works diligently with any past due accounts who want to set up a payment plan to ensure all the customers are paying their equitable share.

**WE ENCOURAGE YOU TO JOIN THE BOARD AND/OR TO ATTEND BOARD MEETINGS**