

APPENDIX 2. NOTIFICATION TEMPLATE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.

Por favor hable con alguien que lo pueda traducir.

Bacteriological Monitoring Requirements

Not Met for May 2020 for Lake of the Woods Mutual Water Company

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During May 2020, we did not meet all monitoring requirements for coliform bacteria and therefore cannot be sure of the quality of our drinking water during that time. One routine bacteriological sample that we collected on May 18, 2020 tested positive for total coliform bacteria and negative for *E. coli* bacteria. Within 24 hours of notification of the routine total coliform positive sample, we were required to collect three repeat bacteriological samples during May 2020; however, we only collected one repeat sample on May 21, 2020 and the result was negative for total coliform bacteria.

In response to the routine total coliform-positive sample, we were also required to collect bacteriological samples from all wells in use at that time, to comply with the Ground Water Rule. During May 2020, we failed to collect bacteriological samples from our wells.

What should I do?

- **You do not need to boil your water or take other corrective actions.**
- The table below lists the contaminant we did not properly test for May 2020, how many samples we are required to take and how often, how many samples we took, when samples should have been taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When All Samples Should Have Been Taken	When Samples Were or Will Be Taken
Total Coliform Bacteria	3 repeat samples required within 24 hours of a routine total coliform positive sample	1	May 21, 2020	May 21, 2020

Contaminant	Required Sampling Frequency	Number of Samples Taken	When All Samples Should Have Been Taken	When Samples Were or Will Be Taken
Total Coliform Bacteria	Sample each ground water source in use within 24 hours of a routine total coliform positive sample	0	May 21, 2020	July 2020 (samples were last collected from our wells in April 2020 and were negative for total coliform bacteria)

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?

Failure to collect the required number of repeat bacteriological samples in May 2020 was due to our oversight. We have taken steps to ensure that this does not happen again. We are also going to collect bacteriological samples from our wells by July 31, 2020.

For more information, please contact:

Pam Jarecki – Office Manager – Lake of the Woods Mutual Water Company at (661) 245-1448.
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lowwaterco@gmail.com

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by Lake of the Woods Mutual Water Company, in compliance with the California Domestic Water Quality and Monitoring Regulations as a means of keeping the public informed.

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